

 **Mórgan®**

 **Mórgan®**

Market Expansion  
Services by  
[www.dksh.com.my](http://www.dksh.com.my)

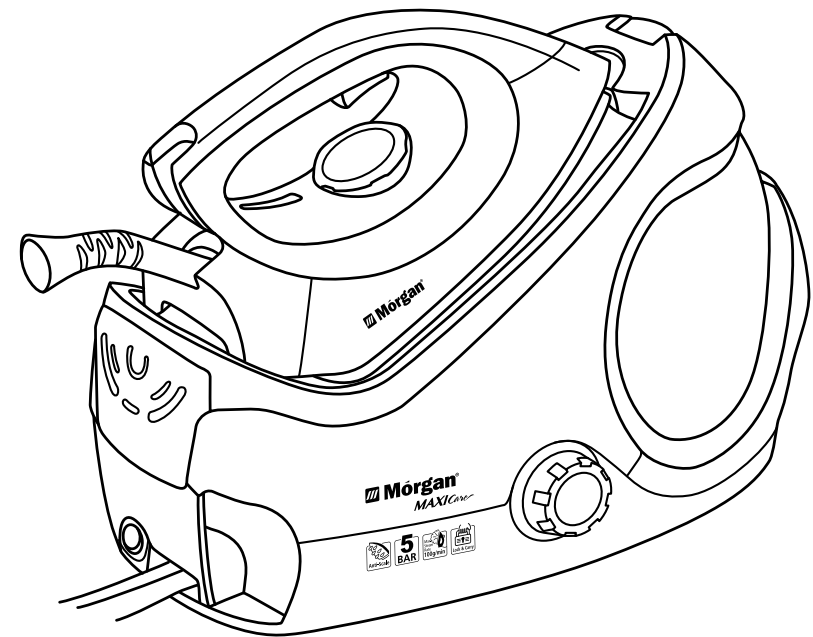


**DKSH**

E-mail: [electrical.appliance@dksh.com](mailto:electrical.appliance@dksh.com)  
[www.morgan.my](http://www.morgan.my)

 [facebook.com/morganappliances](https://www.facebook.com/morganappliances)

## USER MANUAL



# Steam Generator

**MSG-27MAXIcare**

# C O N T E N T S

**3** PARTS IDENTIFICATION

**4-5** IMPORTANT SAFEGUARDS

**5** SPECIFICATIONS

**6** PREPARING FOR FIRST USE

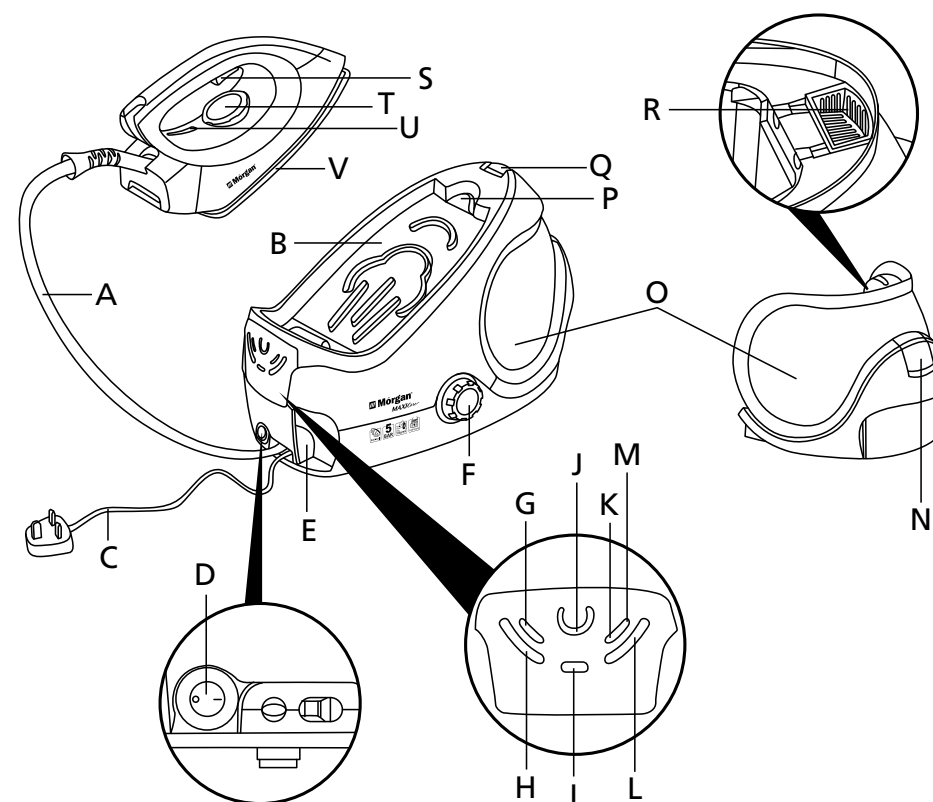
**7-8** OPERATING INSTRUCTIONS

**9-10** CLEANING AND MAINTENANCE

**10** STORAGE

**11** TROUBLESHOOTING

## PARTS IDENTIFICATION



- |   |  |
|---|--|
| A. Steam supply hose                      | L. Standby activator and calc clear reset button |
| B. Ironing platform                       | M. Standby activator light                       |
| C. Power cord with power plug             | N. Water tank unlock button                      |
| D. Power button                           | O. Detachable water tank                         |
| E. Steam supply hose storage compartment  | P. Carry lock                                    |
| F. CALC- Clean knob                       | Q. Carry lock release button                     |
| G. Eco mode light                         | R. Water filling inlet                           |
| H. Eco and steam function selector button | S. Steam trigger                                 |
| I. Water tank empty light                 | T. Dial knob                                     |
| J. Steam operation light                  | U. Iron ready light                              |
| K. Calc clear light                       | V. Sole plate                                    |

Please read through the following safety precautions carefully before using the appliance and save it for future reference.

## IMPORTANT SAFEGUARDS

### WARNING! NEVER IMMERSE THE APPLIANCE IN WATER.

#### SAFETY PRECAUTIONS

- Before plugging the appliance into the power supply, ensure that the voltage and power supply comply with the specifications indicated on the rating plate of the appliance.
- Do not operate the appliance if the power plug or power cord have been damaged, or if not functioning properly.
- If the power plug, power cord or the supply hose is damaged, have it replaced by an authorized service technician or a similarly qualified person to avoid a hazard.
- Never leave the appliance unattended when connected to the power supply.
- This appliance is not intended for use for by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
- This appliance can be used by children aged from 12 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved.
- Keep the appliance and power cord away from children when the appliance is switched on or cooling down.
- Children are only allowed to clean the appliance and perform the Calc-Clean produce under supervision.
- Do not allow the power cord and supply hose to contact with the hot sole plate of the iron.
- Tighten the CALC-Clean knob if steam or hot water droplets escape from under the CALC-Clean knob when operating the appliance. If steam continues to escape when the appliance warms up, switch off the appliance and contact your nearest service authorized service center.
- Do not remove the CALC-Clean knob from the appliance when hot or under pressure.
- Do not use any other accessories/attachments on the appliance other than the CALC-Clean knob that has been supplied with the appliance.
- Always place the appliance on a stable, flat, heat-resistant surface. Ensure that the surface can take the weight of the unit during use and when the appliance is resting on its stand.
- The Steam Iron is intended for DOMESTIC USE ONLY and should not be used for commercial purposes.

## IMPORTANT SAFEGUARDS

### IMPORTANT

- Only connect the appliance to an earthed power supply socket.
- Always inspect the power cord and the supply hose regularly for possible damage.
- Fully unwind the power cord before you plug it into the power supply socket.
- **WARNING:** The iron platform and the soleplate of the iron can become extremely hot and may cause burns if touched. Do not touch the ironing platform when moving the appliance.
- **IMPORTANT:** Always switch off the appliance and place it back into the ironing platform before removing the power cord from the power supply when ironing has completed, cleaning the appliance, when filling or emptying the appliance and when leaving the appliance even for a short while.
- It is recommended to descale the appliance regularly according to the instructions in the chapter "Cleaning and Maintenance".

### ELECTROMAGNETIC FIELDS (EMF)

**This appliance complies with all standards regarding electromagnetic fields (EMF). If handled properly and according to the instructions in this user manual, the appliance is safe to use based on scientific evidence available today.**

## SPECIFICATIONS

<b>Model</b>	<b>MSG-27MAXIcare</b>
<b>Rated Voltage / Frequency</b>	<b>220-240V~ 50-60Hz</b>
<b>Rated Wattage</b>	<b>2000-2400W</b>
<b>Water Tank Capacity</b>	<b>1.5L</b>

## PREPARING FOR FIRST USE

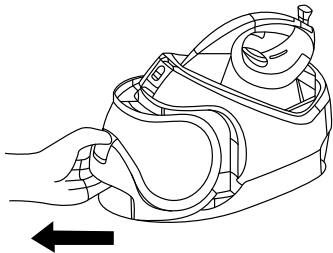
### FILLING THE DETACHABLE WATER TANK

**Do not fill water tank with hot water, perfume, vinegar, starch, descaling agents, ironing aids or other chemicals.**

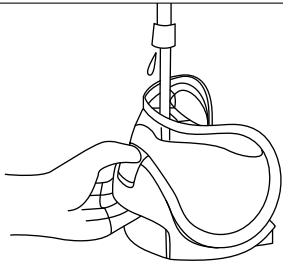
**NOTE:** Do not tilt or shake the appliance when the water tank is full, otherwise water may spill out of the water inlet.

You can detach the water tank and fill it at any time during use.

Fill the water tank before first use and as soon as the water tank empty light flashes.

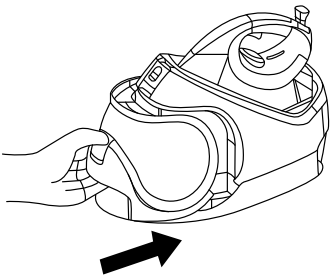


1. remove the detachable water tank from the appliance.



2. Fill the water tank with tap water up to the MAX indication.

**NOTE:** if the tap water in your area is hard, we advise you to mix it with an equal amount of distilled water.



3. Slide the water tank back into the appliance (click).

**NOTE:** if the water tank is not proper in placed, the iron does not produce any steam.

### WATER TANK REFILL LIGHT

**When the water tank is almost empty, the water tank empty light will illuminate and steam ironing is no longer possible.**

1. Remove the water tank and fill it.
2. Assemble the water tank back into the appliance.
3. The iron is ready for steam ironing again. OPERATION

## OPERATING INSTRUCTIONS

### SETTING THE TEMPERATURE

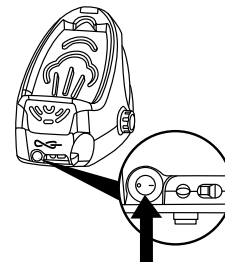
1. Check the ironing instruction label on the garment to determine the correct ironing temperature.
2. Place the iron on the ironing stand.
3. Insert the power plug into the power supply.
4. Select the appropriate temperature on the iron by rotating the temperature dial.
  - Synthetic
  - Silk/Wool
  - Cotton/Linen
5. The green "steam ready" indicator lamp will illuminate after approximately 2 minutes, indicating that the appliance is ready to use with steam. The iron pilot light will remain lit while the iron is heating and will disappear as soon as the iron has reached the selected temperature.

### TIPS:

- Sort your garments out based on their cleaning symbol labels. Always starting ironing with clothes required to be ironed at the lowest temperatures.
- If unsure what the garment is made of then begin ironing at a low temperature and decide on the right temperature by ironing a small section not usually seen when worn.

### STEAM IRONING

1. Place the appliance on a stable and level surface, e.g. on the hard part of the ironing board or on a table.
2. Ensure that sufficient water in the water tank (refer to section "filling the detachable water tank").



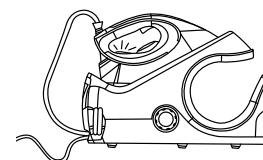
3. Turn the temperature dial to the steam position between ●● and MAX.

(If a too low temperature has been selected and the steam function is used water may leak from the sole plate).

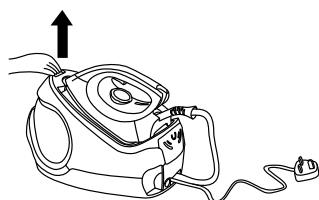
4. Insert the power plug in an earthed wall socket and press the on/off button to switch on the appliance.

The iron ready light will illuminate, indicating that the appliance is heating up.

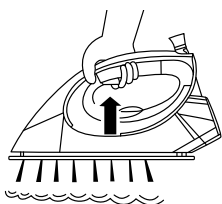
When the appliance is ready for use, the iron ready light will illuminate continuously



## OPERATING INSTRUCTIONS



5. Press the carry lock release button to unlock the iron from the iron platform.



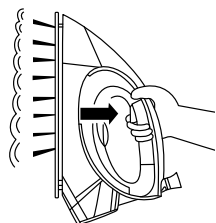
6. Press and hold the steam trigger to begin steam ironing.

### ECO STEAM IRONING

Select the ECO setting for optimum ironing performance at temperature settings ·· and MAX.

### VERTICAL STEAM IRONING

Hot steam is emitted from the iron. Never attempt to remove creases from a garment that is worn. Do not apply steam near your or someone else's hand.



1. Hang the garment on a clothes hanger and pull the garment tight with one hand.
2. Hold the iron in vertical position with the other hand and press the steam trigger to steam iron the garment.
3. Touch the garment lightly with the sole plate of the iron to remove creases.

### AUTO-SHUT-FUNCTION

The appliance automatically switches off when it is not in use for a while (approx. 8minutes) and the auto-shut-off light in the on/off button starts to flash. Activate the appliance to begin heating again.

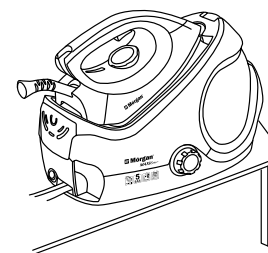
## CLEANING AND MAINTENANCE

### DESCALING THE APPLIANCE WITH CALC-CLEAN KNOB

To prevent scale build-up inside the appliance and to ensure long-lasting steaming performance, this appliance has a CALC- Clean light on the control panel. This light will illuminate after about a month or 10 ironing sessions. When this light illuminates, perform the procedure with the CALC- Clean knob by following the steps below.

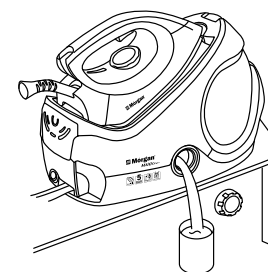
**Never remove the CALC - CLEAN knob when the appliance is hot.**

1. Press the on/off button to switch off the appliance and remove the power plug from the power supply.
2. Allow the appliance to cool down for 2 hours
3. Place the appliance on a stable table top, with the CALC - Clean knob over the edge of the table top.



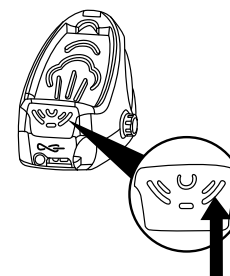
**TIP: You can also take the appliance to a sink and place it so that the CALC- Clean knob is pointing towards the sink.**

1. Hold a 350CC cup under the CALC - Clean knob to collect the water that flows out.
2. Turn the CALC - Clean knob anti-clockwise to detach and to allow the water with scale particles to flow out into the cup.



**NOTE: water starts flowing out of the appliance as soon as you turn the CALC - Clean knob to remove it.**

**NOTE: this appliance is specially designed to remove scale together with the water easily and effectively. It is not necessary to shake or tilt the appliance.**



1. When no more water comes out of the appliance, reinsert the CALC - Clean knob and turn it clockwise to fasten it.
2. Insert the power plug into an earthed power supply and press the CALC - Clean reset button to reset the CALC- Clean function. The CALC - Clean light will disappear.

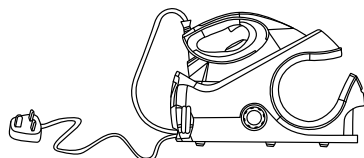
## CLEANING AND MAINTENANCE

### CLEANING THE SOLE PLATE

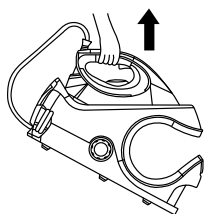
Clean the sole plate regularly to remove stains.

1. Insert the power plug into an earthed power supply and press the on/off button to switch on the appliance and allow it heat up.
2. After approx.2 minutes, press the on/off button again to switch off the appliance and detach the power plug from the power supply.
3. Place a piece of moist cotton cloth on the ironing board.
4. Iron over the cotton cloth repeatedly to remove stains from the sole plate.

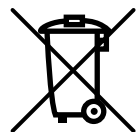
## STORAGE



1. Press the on/off button to switch off the appliance and detach the power plug from the power supply.
2. Detach the detachable water tank and empty it.
3. Place the iron on the iron platform.
4. Turn the carry lock over the tip of the sole plate to lock the iron onto the iron platform.
5. Fold the supply hose and power cord to store them in their respective storage compartments.
6. You can now easily carry the appliance by the handle of the iron with one hand.



**Do not carry the appliance by holding the water tank release lever.**



**Do not discard the appliance with the normal household waste at the end of its lifespan, but hand it in at an official collection point for recycling. By doing this, you will help to preserve the environment.**

## TROUBLESHOOTING

This chapter summarizes the most common problems encountered with the appliance. If you are unable to solve the problem with the information below, contact your nearest authorized service center.

PROBLEM	POSSIBLE CAUSES	SOLUTION
The appliance produces a loud pumping sound.	Water is pumped into the boiler inside the appliance. This is normal.	If the pumping sound persists continuously, switch off the appliance and remove the power plug from the power supply. Contact your nearest authorized service center.
The appliance does not produce any steam.	There is not enough water in the water tank.	Fill the water tank.
	The appliance is not hot enough to produce steam.	Wait until the iron ready light illuminates continuously.
	Steam trigger not pressed.	Press and hold the steam trigger while steam ironing.
	The water tank is not secured properly.	Slide the water tank firmly back into the appliance's proper position (click).
The appliance is not switched on.	The appliance is not switched on.	Insert the power plug into the power supply and press the on/off button to switch on the appliance.
	The auto-shut-off function is activated automatically when the appliance has not been used for more than 10 minutes.	Press the on/off button to switch on the appliance again.
The appliance has switched off.	The auto-shut-off function is activated automatically when the appliance has not been used for more than 10 minutes.	Press the on/off button to switch on the appliance again.
The light in the on/off button illuminates.	The auto-shut-off function is activated automatically when the appliance has not been used for more than 10 minutes.	Press the on/off button to switch on the appliance again.
Water droplets escape from the sole plate.	When you start steam ironing and in the event of an interruption, the steam inside the hose would have cooled down and condensed into water, causing water droplets to escape from the sole plate.	This is normal. Hold the iron over an old cloth and press the steam trigger. The cloth absorb the water droplets. After a few seconds, steam instead of water comes out of the soleplate.
Wet spots appear on the garment during ironing.	The wet spots that appear on your garment after you have steam ironed for some time may be caused by steam that has condensed onto the ironing board.	Iron the wet spots without steam for some time to dry them. If the underside of the ironing board is wet, wipe it dry with a piece of dry cloth.
Flakes and impurities come out of the sole plate or the the sole plate is dirty.	Impurities or chemicals present in the water may have deposited in the steam vents and/or on the soleplate.	Clean the soleplate with a damp cloth.
	Too much scale and minerals have accumulated inside the appliance.	Descale the appliance regularly (see chapter on "cleaning and maintenance", section – descaling the appliance with the CALC-Clean knob)
Water leaks from the appliance.	If you tilt the appliance during while moving it or place it on an uneven surface with the water tank full, water may spill out of the water tank.	Do not tilt the appliance when the water tank is full.